

HARLEY OWNERS GROUP® H.O.G.® Assistance



Exclusively
for H.O.G.®
Members

H.O.G.® Assistance is the Europe-wide roadside rescue and recovery facility which covers you in case of breakdown or accident, providing you with a 24-hour / 365-day service. H.O.G.® Assistance will respond in the case of breakdown, accident, tyre puncture, lack of fuel and even loss of keys. In any of these scenarios, H.O.G.® Assistance will arrange for your roadside rescue as quickly as possible.

»H.O.G.® Assistance STANDARD

Your motorcycle can be recovered and then taken to the nearest official Harley-Davidson® Dealer for repairs to be carried out. If the Dealer is not open for business, the motorcycle can be taken into secure storage and then delivered to the Dealer on the next working day. Where appropriate, overnight hotel accommodation can be arranged and reimbursed by H.O.G.® Assistance, or alternate transport to your destination, depending on your circumstances. Rescues and accommodation apply to both the rider and pillion passenger. H.O.G.® Assistance, will also meet your transport costs for the journey back to the dealer to collect the vehicle once repairs have been completed (Please note that H.O.G.® Assistance does not pay for the cost of repairs to your motorcycle). In the instance that there is a lack of fuel, a simple roadside 'fill up' can be arranged (charges apply for fuel costs). H.O.G.® Assistance does not restrict either the number or duration of trips on foreign tours, and vehicle age restrictions are not applicable. The service is given free for one year to all purchasers of brand new Harley-Davidson® motorcycles. H.O.G.® Assistance is also available to purchase for a 12-month period, exclusively to all H.O.G.® members.

»H.O.G.® Assistance RIDEPACK

H.O.G.® Assistance RIDEPACK provides you with all the benefits of H.O.G.® Assistance STANDARD, but with an important additional option. If you are travelling outside of your country of residence, and have a breakdown/accident which is recovered by H.O.G.® Assistance, and the motorcycle cannot be repaired within 24 hours, you may elect to have the vehicle transported to your desired location, perhaps your local 'home' dealer for repairs. For incidents in your country of residence this benefit can be applied if the repairs cannot be completed by the end of the working day. Rider and pillion rescue to home are also included. Additional charges apply; please refer to your dealer or H.O.G.® Customer Services.

• Please note H.O.G.® Assistance contracts are non-transferable and non-refundable.

• H.O.G.® Assistance is NOT available in the Middle East and some Eastern European countries.

